

To: FCMG Provider Network

From: Dr. Manoj Mathew, National Medical Director

Date: October 20, 2020

Subject: FCMG Announcement

agilon health is pleased to announce it has entered into an agreement under which a Babylon Health-associated practice will purchase the Fresno and Madera operations of First Choice Medical Group, inclusive of its associated lines of business (Medi-Cal and Medicare Advantage).

Babylon is a globally-leading technology company with the ambitious mission to put accessible and affordable health services in the hands of every person on Earth. Babylon works with governments, health providers and insurers across the globe, and supports healthcare facilities from small local practices to large hospitals; providing digital healthcare tools designed to empower people with knowledge about their health. Babylon covers 20 million people across the globe, and has delivered more than 8 million virtual consultations and AI interactions. Babylon has partnered with 170 impactful worldwide partners, including the NHS in the UK, Telus Health, Mount Sinai Health Partners, the Bill & Melinda Gates Foundation and the Government of Rwanda, to fulfill its vision of accessible and affordable healthcare, for all.

Both organizations are enthusiastic about the opportunity to simultaneously broaden Babylon's footprint while enabling agilon health to focus on its physician partnership model for Medicare Advantage members outside of California. This will enable a seamless transition of continued high caliber support for our existing Central California patients and provider networks with the additional benefit of a unique organization that focuses on advanced technology solutions. We believe this transition serves the well-being of our patients and best interests of all impacted stakeholders.

To ensure a smooth transition for patients and providers, there will be an estimated operational transition period of up to six months following the effective date, during which agilon health will continue to provide market facing and MSO functions, including claims processing and utilization management support. Subsequently, Babylon will perform back-office functions currently performed by agilon.

Enclosed is an initial FAQ with additional information about the transition. Please contact Nicole Howard, Director of Provider Relations, by email at nicolehoward@agilonhealth.com or phone at (559) 540-2045, if you have questions.

Thank you for your continued support of First Choice Medical Group.

Transition Frequently Asked Questions

When is the transaction timeline?

The transaction closed this month. There is a six-month transition period during which processes and systems you utilize to work with FCMG are expected to remain unchanged.

What will happen to my assigned members and patients under my care?

Your member assignment and patients under your care are not expected to change.

Will the IPA's name change under new ownership?

The First Choice Medical Group name is being transferred as part of the transaction. It is anticipated at this time that the IPA will continue to use the name First Choice Medical Group under new ownership.

Will I still have access to the FCMG provider portal?

You will continue to have access to the FCMG provider portal during the transition period. Following the transition period, you will be accessing Babylon's portal, all of which information will be relayed to you prior to the end of the transition period.

Will there be a different prior authorization system or referral network?

The existing FCMG provider portal, including the prior authorization system, will not change during the transition period, nor will the referral network. Open authorizations will be honored. Prior to the end of the transition period, Babylon will advise regarding transition to Babylon's provider portal and prior authorization system.

When do I start submitting claims / encounters to Babylon?

During the transition period, claims and encounter submission will not change. Additional information will be provided in a future communication.

Will there be any change to my payment method?

We do not expect changes to existing payment methods (e.g. EFT) or frequency.

Is my Provider Agreement impacted?

Unless you have discussed otherwise with agilon health, your Provider Agreement is still assigned to First Choice Medical Group under its new ownership. Unless you have specifically heard otherwise from us, we do not anticipate changes to your contract as a result of this process.

Will my Provider Relations Director change?

You will continue to have access to your existing Provider Relations Director and/or a dedicated Babylon Provider Representative.

When will I receive more information?

Monthly communications are scheduled for distribution.